# WELCOME

Building a Cybersecurity Training Path and Long-Term Credentialing Program







### Joe Mignano

VP Channels
joe.mignano@logicaloperations.com
Rochester, NY (US Eastern Time)
(O) 585-350-7082
joe.mignano@logicaloperations.com
www.logicaloperations.com

#### **Jeanie Sanders**

Director, Trainer Enablement (O) 585-350-7064 jeanie.sanders@logicaloperations.com

## Agenda

- End User Responsibility
- Security Awareness: Training Basics
- Security Awareness: Case for Credentialing
- Q/A



#### **CYBERSECURITY** TRAINING PATH



#### **SECURITY PROFESSIONAL**

#### **IT PROFESSIONAL**

Novice Intermediate

**Specialist** 

Manager/Other

A+->Network+ ->

Security+ -> CFR ->

CASP -> CISSP

CompTIA: A+, Network+,

Security+, CASP

**Logical Operations: CFR** 

ISC2: CISSP

#### **CYBERSECURITY** TRAINING PATH



**ALL STAFF** 

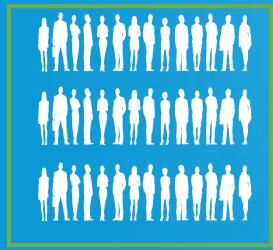
**Foundations** 

**CyberSAFE** 

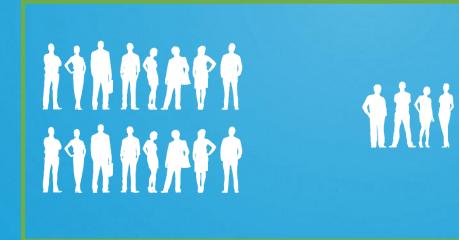
**All Staff** 

**IT Personnel** 

Security Team



How do we ensure we're securing the company from the ground-up?



Most security programs focus on training IT.

## Agenda

- Know what is in your Acceptable Use Policy.
- Recognize social engineering, a phishing email
- Recognize and avoid malicious software
- Recognize a secure website and a non-secure website



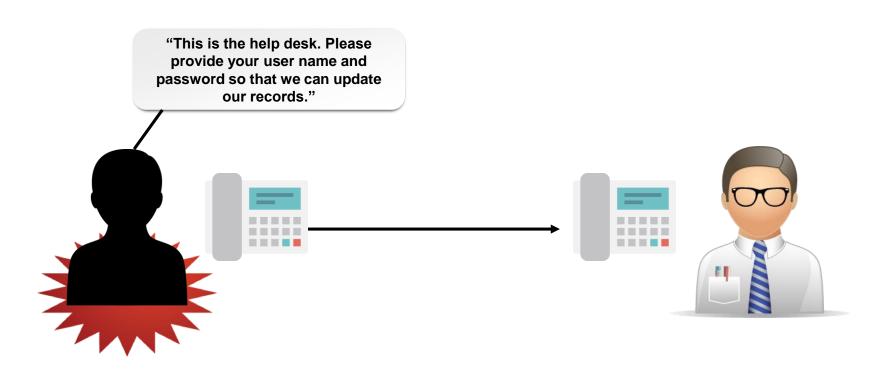
## **Topics of Interest:**

- Passwords
- Wireless
- Safety in email
- Social networking concerns



#### **Social Engineering**

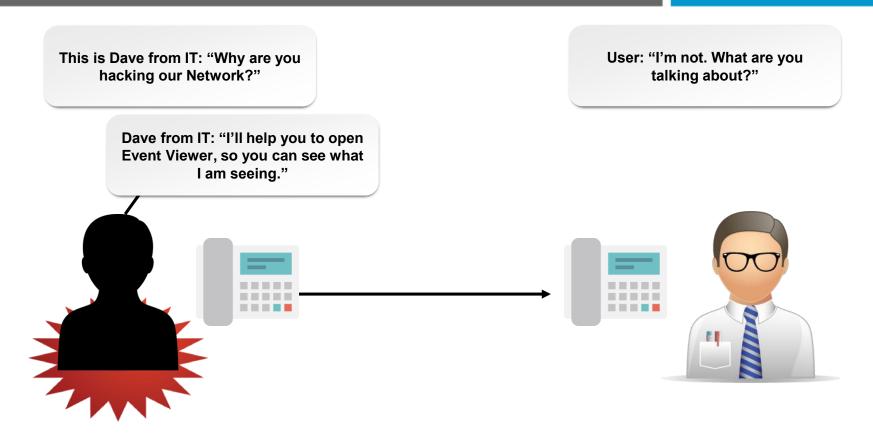




## Would this work on you?

#### **Social Engineering**





## How about this one?

#### **Guidelines for Password Security**



- Record passwords securely.
- Give the most sensitive resources the most complex passwords.
- Treat your email account as your most sensitive resource.
- Report breaches immediately and change passwords on compromised systems.
- For token-based systems, store the token securely.







## Can you recognize malicious software?



The vast majority of Malware is installed by the user.



#### **Guidelines for Using Wireless Devices Securely**



- Be aware of organizational wireless policies and comply with them.
- Be mindful of usage of insecure wireless communication.
- Disconnect and "forget" insecure wireless networks.
- Unpair Bluetooth devices when lost or decommissioning them.
- Do not be misled to connect to an official-sounding rogue access point.

#### Holiday Inn





Holiday Inn



#### **URL Structure**





http://www.Microsoft.com/support

http://www.Microsoft.com/support

http://get.adobe.reader.com/index.html

http://get.adobe.reader.com/index.html

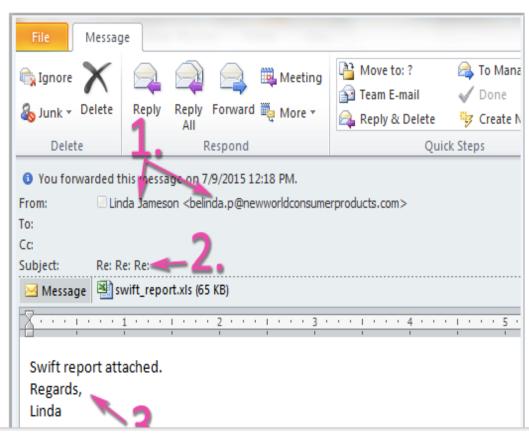
http://www.bankofamerica.com.index.net/help.html

http://www.bankofamerica.com.index.net/help.html

#### **Email Links and Attachments**



- The name of the sender does not match the name in the email address. This is nearly 100% proof that the sender has been spoofed.
- 2. The subject shows a history of back & forth conversation. If you do not recall conversing with the sender named in the message, chances are the message is fake.
- 3. The body is vague and doesn't address the recipient. If you got an email from a stranger, wouldn't you expect them to introduce themselves and their intentions? This message is very generic.



## **Social Networking Security**





## Why earn a Credential?

- Training Programs lack one critical component: Engagement
- Credential process helps guarantee engagement
  - 1. Approach program with greater effort and attention
  - 2. Ability to demonstrate mastery of subject matter
  - 3. Greater chance of applying knowledge on the job

# **Common Credential Program Traits**

- Formal exam (maybe at a remote location or testing center)
- Limited (maybe even 1) attempts
- Focus on memorization
- Static results (earned a certificate/featured in an announcement once) no continual focus

All create a negative vs. Engaging Experience

# Recommended Credential Program Traits

- 1. Training in a **Group Setting or Self-Paced**
- 2. Self-serve, at your own pace
  - After class, a week after class, during class
- 3. Unlimited retakes
  - True acceptance of course material
  - Eliminate temptation to memorize
- 4. Public verification through Pearson Acclaim
  - Web URL for email signatures
  - Badging option on LinkedIn profile
- 5. Automatic reminder to re-certify after one year
  - Update to stay current





Securing Assets For End-users

"End-user awareness and training reduces security-related risks by 45% to 70%." - Reuters.com

Training and a Credential for the Weakest Link in the Security Chain: End-users

CyberSAFEcertified.com









✓ Verified
Learn More

#### Certified CyberSAFE Credential

Earners of the Certified CyberSAFE credential by Logical Operations are non-technical end-users of computers, mobile devices, networks, and the Internet who possess the skills and knowledge required to use technology safely in order to minimize digital risks. This badge demonstrates that end-users are equipped with the knowledge they need to be good stewards of their own data and the data critical to their organizations.

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#### SKILLS



#### WHAT IT TAKES TO EARN THIS BADGE

- Complete the CyberSAFE (Securing Assets for End Users) Course
- CyberSAFE Assessment

View Additional Information >

## **Create a Security Aware Culture**

- Cards and table tents in common areas
- Hang signs in hallways
- Pass out coffee mugs and t-shirts
- Management team involvement
- Awareness videos

## CyberSAFE Readiness Test

- A complimentary assessment intended to gauge employees' preparedness against imminent cyber threats
- Comprised of 15 questions that are designed to measure an individual's knowledge of how to detect and avoid common cyber threats
- New Horizons can provide you with an access key and instructions



## Thank You

Get CyberSAFE certified today!

