MSSP Market Overview

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Speaker Bio



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- Education: MBA in Leading Organizational Change, Master of Science in Information Assurance
- Certifications: CISSP, CISM, ITIL, Azure, ServiceNow, Carbon Black, Tenable, Rapid7, Splunk
- > Employment: Federal Reserve, Optiv, GuidePoint, Insight
- **Experience:** Serviced over 400 MSSP clients across 5 MSSPs



Topics

- > Target Audience
- MSSP Defined
- Market Segments
- Services
- Platforms
- Service Models
- Market Disruptors



Target Audience

- Cybersecurity professionals prospecting for employment with an MSSP
- > Cybersecurity professionals already employed with an MSSP and wondering if the grass is greener
- Businesses considering subscribing to MSSP
- Businesses questioning whether their current MSSP is the right fit
- New MSSPs still learning how they fit into the MSSP ecosystem
- > The curious

Use this information as a guide and to generate new thoughts and ideas. It is not a perfect science.



MSSP Defined

MSSP

"A managed security service provider (MSSP) provides outsourced monitoring and management of security devices and systems."

- Gartner

MSSP vs MSP

MSP, or Managed Service Provider, delivers IT services that may or may not include cybersecurity related outcomes.

Managed Service

- Somewhere in between outsourcing and staff augmentation.
- Force multiplication is the expectation.
- Subscription based pricing often is the key differentiator from non-managed services.



Market Segments

Scraps

A wide variety of clients, often those the bigger players do not focus on (the "scraps")

- Sells via channel
- Bootstrapped
- White glove service

Metro

Clients mostly are in and around the same metropolitan area the MSSP operates from

Regional

Clients mostly fall within two to four regions of the US

National

Strong presence across all 50 states and possibly some international as well

Global

Strong presence across three or more continents



- Sells directly
- Bootstrapped
 - White glove service



- Sells direct and via channel
- Transitioning from white glove to commoditized



- Sells direct
- Multiple private investors
- Commoditized with VIP option



- Sells direct; may whitelabel 3rd party
- Product vendors
- Commoditized or white glove options

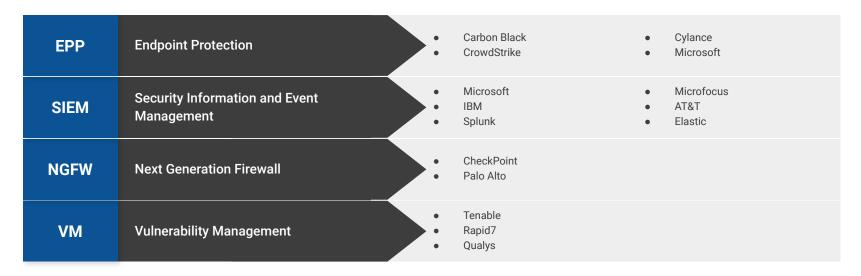


Services





Platforms



...and many other vendors



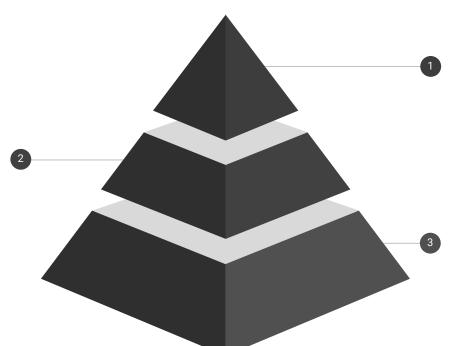
Service Models

Managed

The MSSP or the client owns the platform

The MSSP has root access and is fully responsible for the intended outcome of the service

The platform is single-tenant and either in the client environment or the MSSP environment



Hosted

The MSSP owns the platform

The client at most has read access to dashboards, but may interact only via a MSSP portal or email alerts

The platform is multi-tenant and is in the MSSPs environment

Co-managed

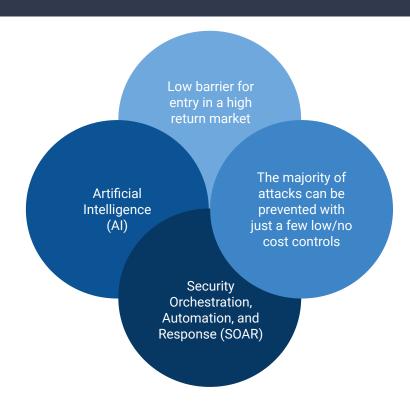
The client owns the platform

Both the MSSP and the client have root access and are jointly responsible for the intended outcome of the service

The platform is single-tenant and in the client environment



Market Disruptors





How can Threat Angler help you?

